

COMMUNITY RESOURCE GUIDE

for Jefferson Parish Residents

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Unless otherwise noted, all phone numbers within this directory are in the 504 Area Code.

A listing on this Resource Guide does NOT guarantee that services will be provided as stated. Before visiting an agency to request services, it is highly recommended to call and inquire about additional guidelines or requirements.

**The resources and contact information included on this list changes frequently!
It will be updated regularly and posted at
<http://www.jphsa.org/communitysupport.html>.**

If you find any listings that are not accurate, please contact the JPHSA Division of Behavioral Health Community Based and Specialty Services at (504) 838-5215.

ONLINE RESOURCE DIRECTORY

GNO 2-1-1

<http://www.vialink.org/our-resource-network/>

Internet-based community resource directory for the Greater New Orleans area.

For more information call 211 or (800) 749-2673

CRISIS SERVICES

VIA Link 2-1-1

<http://vialink.org>

Crisis intervention, information and referral for Greater New Orleans area.

211 or (800) 749-2673 or 895-5550

Jefferson Parish Mobile Crisis Service – RHD

<http://www.rhd.org/Program.aspx?pid=84>

Crisis intervention for residents of Jefferson Parish for crises related to mental health, addiction, or developmental disability.

832-5123

LA Spirit Crisis Counseling and Stress Management

<http://new.dhh.louisiana.gov/index.cfm/page/201>

Crisis counseling and stress management program for individuals, families and groups

(866) 310-7977

Metropolitan Center for Women & Children

<http://www.mcwcgno.org>

Crisis intervention hotline for victims of domestic violence, sexual assault and stalking.

837-5400 or (888) 411-1333

Disaster Distress Helpline - Crisis Counseling

<http://disasterdistress.samhsa.gov/>

Provides information, support, and counseling for individuals and families affected by natural disasters along the Louisiana Gulf Coast. Links callers to behavioral healthcare resources as needed.

(800) 985-5990

HOMELESS OUTREACH

Jefferson Parish Project Reach – RHD

<http://www.rhd.org/Program.aspx?pid=126>

Mobile outreach, shelter and housing referrals, and case management for homeless persons in Jefferson Parish.

832-5123 Contact: Tanisha Johnson

Homeless Assistance Unit

Provides resource linkage & transportation to homeless population in Orleans Parish. Works in conjunction with NOPD as an alternative to arresting homeless persons.

259-9336 or 658-6715 Contact: B.B. St. Roman

St. Joseph Rebuild Center/Harry Tompson Center

<http://www.stjosephchurch-no.org>

Provides assistance with obtaining a birth certificate or ID, lunch, limited prescription assistance, mail, notary service, and Food Stamp Application assistance, toiletries, showers, restrooms, legal, and medical services.

Provides additional financial and grocery assistance to those in the St. Joseph Church boundaries

Monday – Friday 8:00 – 2:30

1803 Gravier St NOLA 70112

273-5547

Welcome Home Program – UNITY of Greater New Orleans

<http://www.unitygno.org/>

Mobile outreach for homeless persons in Greater New Orleans.

899-4589

HURRICANE EVACUATION ASSISTANCE

Jefferson Parish Government Assisted Evacuation & Return Process

<http://jp-appserver.jeffparish.net/webapps/EOCAssessReg/DEFAULT.asp>

During a mandatory hurricane evacuation, Jefferson Parish residents without any other means of transportation will be transported to evacuation registration sites through the JP Transit system. Residents with special needs may be eligible for specialized transportation. Call for more information or fill out the registry form online.

349-5360

Orleans Parish City Assisted Evacuation Plan

<http://services.nola.gov/>

During a mandatory hurricane evacuation, Orleans Parish residents without any other means of transportation will be transported to evacuation registration sites through the Regional Transit Authority system. Residents with special needs may be eligible for specialized transportation. Call for more information.

658-4000

ADULT RESIDENTIAL FACILITIES

Louisiana Adult Residential Care Licensing

<http://new.dhh.louisiana.gov/index.cfm/directory/detail/702>

Manages licensing requests and renewals for adult residential care facilities in Louisiana through the Department of Health and Hospitals, Health Standards Section.

(225) 342-6299 or 6298

EMERGENCY SHELTER

Covenant House

<http://www.covenanthouse.org/>

Shelter for youth (males, females, and families) ages 16 – 21.

611 N. Rampart St., NOLA 70112

584-1111

Hagar's House – First Grace Community Alliance

<http://www.hagarshousenola.org/>

Shelter for single women or women with children who are transitioning to permanent housing.

3401 Canal St., NOLA 70119

210-5064

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Shelter for women and children who are victims of domestic violence and/or sexual assault.

837-5400 or (888) 411-1333

New Orleans Mission

<http://www.neworleansmission.org/>

Shelter for men and mothers with children including overnight shelter, drug rehabilitation program & transitional housing for men who are employed.

1130 Oretha Castle Haley Blvd., NOLA 70113

523-2116

New Orleans Women's Shelter

<http://nolawomenshelter.org/>

Short or long term shelter and case management for women and families at a confidential location in the 9th Ward – call for more information.

962-6697

Ozanam Inn

<http://www.ozanaminn.org/>

Overnight shelter for individuals and mothers with children. Must present ID.

843 Camp Street, NOLA 70130

523-1184

St. Jude Community Center – Catholic Charities

<http://judeshrine.com>

Temporary housing for homeless, working women.

400 N. Rampart St., NOLA 70112

553-5790 or 931-6993

The Salvation Army

http://www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Emergency shelter for men and women. Intake 4:30-10:00pm daily. Morning departure by 6:30am. First three nights free - \$8 thereafter, or a voucher. Employed persons can have reserved space for their belongings for \$56 per week. Emergency shelter and case management for women with children for up to 3 months.

4500 S. Claiborne Ave., NOLA 70125

899-4569

Veteran's Administration Homeless Program

<http://www1.va.gov/homeless/hud-vash.asp>

Like the HUD-VASH program identified above, staff in management services to homeless Veterans. Emphasis is placed on helping Veterans find permanent housing and providing clinical support needed to keep veterans in permanent housing. Staff in these programs operate without benefit of the specially dedicated Section 8 housing vouchers available in the HUD-VASH program but are often successful in locating transitional or permanent housing through local means, especially by collaborating with Veterans Service

1601 Perdido St

539-5745 412-3700 ext. 3959 or 3953

Waymaker Ministries

<http://thewaymakerministries.org/index.html>

Provides shelter for homeless women with up to three children or without children for up to 30 days.

804 1st Ave., Harvey 70058

328-8794

TRANSITIONAL HOUSING

Baptist Friendship House

<http://www.baptistfriendshiphouse.org/?5be20008>

Transitional housing and day program for homeless women with children. Provide hot meals, clothing, showers, job readiness, life skills, case management, etc. for the ladies in the program.

813 Elysian Fields Ave., NOLA 70117

949-4469

Baronne Street Housing – Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

Baronne Street Transitional Housing is an 18- to 24-month shelter for working intact or single-parent families, which provides counseling, advocacy, and referrals. Must work 30 hours per week unless disabled. Services include counseling, advocacy and referrals.

2407 Baronne St., NOLA 70113

269-9311

Beyond Shelter – Bridges Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

Transitional housing for homeless women and their children or homeless men and their children who are exiting shelters.

361-5087 Robert Moss- Contact person

Catholic Charities – Ciara House Program

<http://www.ccano.org>

Affordable short or long-term housing for men and women with a mental illness who have a source of income.

861-0643

Covenant House

<http://www.covenanthouseno.org/>

Transitional housing for youth (males, females, and families) ages 16 – 21.

611 N. Rampart St., NOLA 70112

584-1111

New Orleans Women’s Shelter

<http://nolawomenshelter.org/>

NOWS provides transitional housing for women over age 18, including women with children and pregnant women who are dealing with homelessness.

2020 S. Liberty St., NOLA 70113

962-6697

Lindy’s Place

<http://www.lindysplace.org/>

Transitional housing program for homeless, unaccompanied women for a minimum of 6 months.

2407 Baronne St., NOLA 70113

269-0184

Metropolitan Center for Women & Children

<http://www.mcwcgno.org/>

Transitional housing for women or women with children who are victims of domestic violence and/or sexual assault.

837-5400 or (888) 411-1333

NAMI St. Tammany Group Homes

<http://namisttammany.org/mental-illness/>

Transitional housing for individuals.

23515 Hwy 190, Mandeville, LA 70470

985-626-6538

The Salvation Army

http://www.uss.salvationarmy.org/uss/www_uss_greaterneworleans.nsf

Transitional housing program for families with children.

4500 S. Claiborne Ave., NOLA 70125

899-4569

VOA – Homeless Veterans Transitional Housing Program

<http://www.voagno.org/>

Transitional housing for 56 homeless veterans. The program combines intensive case management and supportive services within a therapeutic community.

1002 Napoleon Ave., NOLA 70115

899-1116

Voyage House – Catholic Charities

<http://www.ccano.org/programs/mental-health-2/>

Voyage House is a residential shelter for women 39+ who experience substance abuse and/or mental health issues. Women who qualify for the program receive housing, clinical services and a full array of case management and ADL (activities of daily living) skills development services. The program also offers independent permanent housing in the community to eligible women.

2407 Baronne St., NOLA 70113

269-3969

Womanspace – RHD

<http://www.rhd.org/Program.aspx?pid=95>

Safe haven for women who are chronically homeless with a mental illness and/or addictive disorder.

2407 Baronne St., NOLA 70115

895-6600

SUPPORTIVE HOUSING

Jefferson Parish Human Services Authority

<http://www.jphsa.org/>

Provides permanent housing and supportive services for homeless and chronically homeless individuals and families with mental illness and/or substance abuse issues.

838-5215 Contact: Sheila Townsend

Louisiana’s Permanent Supportive Housing Initiative

<http://magellanoflouisiana.com/about-magellan-of-louisiana-la-en/permanent-supportive-housing>

Provides affordable rental housing in conjunction with voluntary, flexible and individualized community-based services to assist people with the most severe and complex disabilities to live successfully in the community in Jefferson Parish.

To apply call Magellan at 1-800-424-4461.

Ciara Independent Living & Ciara Permanent Housing – Catholic Charities

<http://www.ccano.org/programs/housing-homelessness/>

These services provide consumers with chronic mental illness with housing and the level of care necessary to support their recovery.

861-0643

Magnolia Villa – First Evangelist CDC

<http://nolahousingresources.org/category/hresc/permanent-supportive-housing>

Provides permanent housing and supportive services on-site to homeless individuals with mental illness and/or substance abuse issues.

1801 Magnolia St., NOLA 70113

595-3101

NAMI – National Alliance for the Mentally Ill

<http://www.namineworleans.org/>

Provides permanent housing and supportive services to chronically homeless individuals with mental illness or dual diagnosis.

1538 Louisiana Ave., NOLA 70115

896-2345 Contact: Deanna Lainez

NAMI St. Tammany Apartments

<http://namisttammany.org/>

Provides housing for homeless individuals with a serious and persistent mental illness.

23515 Hwy 190, Mandeville, LA 70470

985-626-6538

Odyssey House

<http://www.ohlinc.org/index.php?section=24>

Provides permanent housing and supportive services to chronically homeless individuals with a disability.
1125 N. Tonti St., NOLA 70119
821-9211 239-0441

Pathways – RHD

<http://www.rhd.org/Program.aspx?pid=111>

Provides permanent housing and supportive services for homeless men and women who are residents of Jefferson Parish with mental illness and/or substance abuse issues.
376-2524 Contact: Cammie Davis-Wicks

Responsibility House

http://responsibilityhouse.org/supportive_housing0.aspx

Provides permanent housing and supportive services for homeless or chronically homeless individuals and families with mental illness and/or substance abuse issues.
1799 Stumpf Blvd, Suite 2 Terrytown, LA 70056
366-6217

UNITY John’s Place & LaSalle Street Apartments

<http://unitygno.org/housing-services/permanent-housing/>

Provides permanent housing and supportive services to homeless individuals and families with mental illness, substance abuse issues and/or developmental disabilities.
2475 Canal St., Suite 300, NOLA 70119
821-4496

VOA – Volunteers of America

<http://www.voagno.org/services/housing/permanent-supportive-housing>

Provides permanent housing and supportive services for homeless individuals and families with mental illness and/or substance abuse issues.
485-0147

Voyage House Apartments – Catholic Charities

<http://www.ccano.org/?s=voyage+house>

Supportive housing apartments for women 40+ years old with mental illness and/or substance abuse issues.
2407 Baronne St., NOLA 70113
269-3969

RENT, UTILITY & FURNITURE ASSISTANCE

Armstrong Family Services

<http://armstrongfamily-no.org/pages/program.html>

Provides case management and up to 3 months of rental assistance for families in Orleans Parish that have income and are homeless or have an eviction notice.
2215 Washington Ave., NOLA 70113
899-2995

City of Kenner – Office of Community Development

<http://www.kenner.la.us/>

Provides emergency assistance to Kenner residents.
Martin Luther King Jr. Resource Center
634 Williams Blvd, Kenner 70062
466-0698 or 466-0697

The House of Ruth

<http://houseofruthnola.org>

Short term rent and deposit assistance for presently or imminently homeless families with children must have had a sudden loss of income within the last 6 months caused by fire, illness, job loss or reduction in wages. Must be willing to search for employment and have one child in the family under the age of 18. Also provides Case management budgeting and adult literacy.

1111 Newton Street

366-3921

Jefferson Community Action Programs (JeffCAP)

<http://www.jeffparish.net/index.aspx?page=415>

Assists residents of Jefferson Parish with: emergency food assistance, housing counseling, emergency rent/mortgage & utility assistance to prevent eviction or utility cut-offs, elderly & indigent transportation services, and first-time homebuyer training. Must meet eligibility & income requirements.

1221 Elmwood Park Blvd., Suite 402, Jefferson 70123

736-6900

JC Simmons Community Center (serving Avondale, Waggaman)

4008 U.S. Highway 90, Avondale 70094

349-5414

Bridge City Community Center (serving Bridge City, Avondale, Waggaman & Westwego)

301 Third Emanuel St., Bridge City 70094

349-5464

Dorothy B. Watson Community Center (serving Metairie, Kenner, River Ridge & Harahan)

1300 Myrtle St., Metairie 70003

736-6480

Gretna Community Center (serving Gretna & Terrytown)

1700 Monroe St., Gretna 70056

376-2130

Harvey Community Center (serving Harvey & Lafitte)

1501 Estalote St., Harvey 70058

227-1221

Hazel Rhea Hurst Community Center (serving Metairie & Jefferson)

1121 S. Causeway Blvd., Jefferson 70121

838-4277

Marrero Community Center (serving Marrero)

1861 Ames Blvd., Marrero 70072

349-5950

New Orleans Furniture Bank

Provides low-cost used furniture at \$35 per piece. Will deliver for extra fee. Offers agency "voucher" system to bill agencies directly when they provide furniture assistance to clients. Pieces can be viewed at the Warehouse Saturday 9-1.

3913-3915 Louisa St

782-3337

HOMEOWNERSHIP AND FORECLOSURE ASSISTANCE

Louisiana Housing Corporation

Foreclosure Mitigation: <http://lhc.la.gov/aboutus/nfmcprog.aspx>

First-time Homebuyer Assistance: http://lhc.la.gov/programs/homeownership/first_time_homebuyer.aspx

HOUSING AUTHORITIES

Jefferson Parish Section 8
 1011 Fourth St., Gretna 70056
 366-5344

Jefferson Parish Housing Authority
 1718 Betty St., Marrero 70072
 347-4381

Kenner Housing Authority
 1013 31st St., Kenner 70065
 467-9166

Westwego Housing Authority
 1010 Sixth St., Westwego 70094
 341-5255

SUBSIDIZED HOUSING

HUD Low-Income Housing Tax Credit Database

Provides online searchable database for Low-Income Housing Tax Credit units, Click "Project Name and Address" and "Project Contact Information" boxes in upper left corner of screen on website, then specify state in lower left corner. Then click on Parishes you wish to search to access a printable list of units. (NOTE: Much of the information is inaccurate or outdated.) The following is a list of units confirmed in Jefferson Parish:

TAX CREDIT HOUSING FOR INDIVIDUALS AND/OR FAMILIES	# OF BEDROOMS
Floral Acres Apartments 46 Iris Ln., Westwego 70094 431-7049	1, 2
Live Oak Manor 401 Jeffer Dr. Waggaman 70094	3, 4
TAX CREDIT HOUSING FOR ELDERLY AND/OR DISABLED	# OF BEDROOMS
St. Joseph Apartments (must be 60+) 600 7 th Street, Gretna 70053 368-8108	Efficiency, 1

HUD-Subsidized Apartment Search

<http://www.hud.gov/apps/section8/step2.cfm?state=LA%2CLouisiana>

Provides online searchable database for HUD-subsidized apartment complexes. The following is a list of complexes in Jefferson Parish:

HUD-SUBSIDIZED HOUSING FOR INDIVIDUALS AND/OR FAMILIES	# OF BEDROOMS

Bobbie Village (2-year waiting list as of August 2011) 2223 W. Esplanade Ave., Kenner 70065 443-6131	3, 4, 5
Cypress Place Apartments (Concordia) (Waiting list closed as of February 19, 2014) 1500 Westwood Dr., Marrero 70072 348-7998 Triumph Housing Management LLC 348-7998	1, 2
King Frederick Apartments (waiting list over a year) 161 Frederichs Rd., Gretna 70056 263-0682	1, 2, 3
Laurel Gardens Apartments 221 N. Laurel St., Metairie 70003 737-6613 gmeadows@lynworld.com The Lynd Company	3
Malcolm Kenner Apartments (One Year Waiting List as of August 2011) 851 3 rd St., Kenner 70062 468-1293 LEDIC Management Group oke.johnson@ledic.com	2, 3
Ridgefield Apartments (Waiting List 3 yrs for 1 br, 6 mos- 1 yr for 2-3 br as of March 2014) 2800 Mt. Kennedy Dr., Marrero 70072 340-1385 BSR Trust Management LLC scrossfield@summitamerica.com	1, 2, 3
Jefferson Place 6212 S. Judah Drive Marrero, LA 70072 341-8864 Crown Properties Inc crownprop@aol.com	1,2,3
New Chateau (Waiting list at least a year) 1521 Ames Blvd. Marrero, LA 70072 348-0880 Fairfield Property Management scrossfield@summitamerica.com	1, 2, 3
HUD-SUBSIDIZED HOUSING FOR ELDERLY AND/OR DISABLED	# OF BEDROOMS
Metairie Manor I, II & III 4929 York St., Metairie 70001 456-1467 dfadams@christopherhomesinc.org Christopher Homes Inc	1, 2

Monsignor Wynhoven I & II (unspecified waiting list; taking applications as of August 2011) 4600 Tenth St., Marrero 70072 347-8442 Christopher Homes dfadams@christopherhomesinc.org	1, 2
Westminster Tower I & II (Waiting list 6 mos. For efficiency, 1-1.5 years for 1 BR as of August 2011) 2301 Idaho St., Kenner 70062 469-4056 National Church Residences scunningham@ncr.org	1
Friendship House (Waiting list 6 mos – 1 year as of August 2011) 1605 Carol Sue Ave. Gretna, LA 70056 896-2345 housing@namineworleans.org	1
HUD Subsidized Housing New Orleans	
HRI Management Corporation 2101 Louisiana Apartments 2101 Louisiana Ave New Orleans, LA 70113	1
Christopher Homes, Inc. Annunciation Inn 1220 Spain St New Orleans, LA 70117 944-0512 dfadams@christopherhomesinc.org	1
Christopher Homes, Inc. Christopher Inn 2110 Royal St. New Orleans, LA 70116 949-0312 dfadams@christopherhomesinc.org	1
Christopher Homes Inc. Delille Inn 6924 Chef Menteur Hwy New Orleans, LA 70126 245-8660 dfadams@christopherhomesinc.org	1
Christopher Homes Inc. Matter Dolorosa 1226 S. Carrollton Ave. New Orleans, LA 70118 865-7222 dfadams@christopherhomesinc.org	1
Christopher Homes Inc. Nazareth 9630 Hayne Blvd New Orleans, LA 70127 246-9640 dfadams@christopherhomesinc.org	1 & 2

<p>Christopher Homes Inc. Nazareth II 9640 Hayne Blvd New Orleans, LA 70127 246-9640 dfadams@christopherhomesinc.org</p>	1
<p>Christopher Homes Inc. St John Berchman's Manor 3400 Saint Anthony Ave New Orleans, LA 70122 943-9331 dfadams@christopherhomesinc.org</p>	1 & 2
<p>Christopher Homes Inc. St Martin House 1540 N. Johnson St New Orleans, LA 70116 596-3460 dfadams@christopherhomesinc.org</p>	
<p>Christopher Homes Inc. St Martin Manor 1501 N. Johnson St New Orleans, LA 70116 596-3460 dfadams@christopherhomesinc.org</p>	1
<p>Christopher Homes Inc. Villa Additions 6101 Douglas St New Orleans, LA 70117 596-3460 dfadams@christopherhomesinc.org</p>	1
<p>Christopher Homes Inc. Villa St Maurice 500 Saint Maurice Ave New Orleans, LA 70117 596-3460 dfadams@christopherhomesinc.org</p>	1
<p>Central City Housing Development Satchmo Plaza 1716 S. Saratoga St New Orleans, LA 70113 522-4273 raprikson@gmail.com</p>	1 & 2
<p>Taliafaro Inc. Boyd Manor 6440 General Meyer Ave New Orleans, LA 70131 391-1713 annie@taliafaro.com</p>	1
<p>Friends Alliance Housing Inc. Canton House 8316 Apple St New Orleans, LA 70118 896-2345 famiregi@bellsouth.net</p>	2
<p>Interstate Realty Management Co. Chateau D' Orleans 14765 Chef Menteur Hwy New Orleans, LA 70129 613-0956</p>	1,2,3,&4

Kennedy Management Company Cornerstone Homes 13000 Hayne Blvd New Orleans, LA 70128 241-1477 crnstn@aol.com	1
Elderly Housing of America LLC Fortner Manor 2217 Lapeyrouse St New Orleans, LA 70119 615-259-4332 annie@taliafaro.com	1
BSR Trust Management LLC Garden Oaks towers 3200 Garden Oaks Dr. New Orleans, LA 70014 302-9095	1
Multifamily Management Inc. Peace Lake Towers 9025 Chef Menteur Hwy New Orleans, LA 70127 241-0131 peacelakeapts@mmiprops.com	1
Multifamily Management Inc. Pine Street Apartments 3000 Pine St New Orleans, LA 70125 232-3624 bzitnick@mmiprops.com	1
HSI Management Inc. Renaissance Place 3601 Texas Dr. New Orleans, LA 70114 324-9549 amaki@hsimanagement.com	1
Summit Apartment Management Co. St. Michael Senior Housing 3433 Tulane Ave. New Orleans, LA 70119 488-0830 Stmichael62@yahoo.com	
Latter & Blum Property The Terraces On Tulane 3615 Tulane Ave New Orleans, LA 70119 482-2440 lcotten@latterblumpm.com	1
Lawler-Wood LLC Tivoli Place 1040 St. Charles Ave New Orleans, LA 70130 304-6128 pcarbaugh@lawlerwood.com	1&2

INTERNET HOUSING RESOURCES

The following websites have local listings of available rental housing:

Craigslist (Rental Property Search)
<http://neworleans.craigslist.org/apal>

Craigslist (Roommate Search)
<http://neworleans.craigslist.org/roo/>

Latter & Blum
<http://www.latterblumpm.com/property-search/>

Louisiana Housing Search
<http://lahousingsearch.org/>

NOLA Housing Search (Rental Property Search)
<http://realestate.nola.com/for-rent>

NOLA Housing Search (Roommate Search)
http://classifieds.nola.com/?orig_cat=&property=nola.com&orig_prop=nola.com&temp_type=browse&category=results&tp=ME_nola&classification=Roommates

Prudential Gardner
<http://www.gertrude-gardner.com>

UNITY Housing Link
<http://www.unityhousinglink.org>

OUTPATIENT BEHAVIORAL HEALTH SERVICES
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Jefferson Parish Human Services Authority
<http://www.jpghsa.org/>

Provides services for mental health, addictive disorders, and developmental disabilities to adults and children in Jefferson Parish.

West Jefferson Health Center: 5001 Westbank Expressway, Marrero 70072
349-8708 (Adult Services) or 349-8755 (Children's Services)
349-8833 (Access Unit – NEW or CLOSED cases)

East Jefferson Health Center: 3616 S. I-10 Service Road, Metairie 70001
349-8833 (Adult Services – Access Unit) or 838-5002 (Children's Services)

Division for Citizens with Developmental Disabilities
838-5357

Counseling Solutions – Catholic Charities
<http://www.ccano.org/programs/mental-health-2/>

Counseling Solutions is a professional counseling program available to individuals and families of all faiths. Our caring and compassionate staff of licensed mental health professionals and interns provide help for adults and children coping with depression, anxiety, grief and loss, abuse, trauma, chronic mental illness, parent-child issues, relationship issues, anger, and stress. We accept payment from most major insurance companies and offer a generous income-based sliding scale payment option. Appointments available in Laplace, Boutte, Covington, and Slidell.

Locations:
St. Charles
100 Melonie Street, Suite F, Boutte
(985) 785-2113

Slidell
St. Luke the Evangelist Catholic Church
910 Cross Gates Blvd., Slidell
(504) 835-5007

Covington
Archdiocese of New Orleans North Shore Pastoral Center
69090 East Highway 190 Service Road, Covington
(504) 835-5007

St. John
799 Fairway Drive, Laplace
(985) 652-0021

DuraCARE Counseling & Consulting Services, LLC

<http://www.duracarecounseling.com/about-duracare-counseling.html>

Provides Outpatient counseling services for Children and Adults. Accepts LA Medicaid clients and uses a sliding scale fee for those in need.

4323 Division St
Metairie, LA 70003
327-5753
Fax:327-5824

Family Services of Greater New Orleans

www.fsgno.org

Provides counseling, therapy, VOCA, housing, and other services for adults and children with a mental illness.

Main Office: 2515 Canal Street, Suite 201, New Orleans, LA 70119
822-0831

Hours: Monday – Friday 8:30am – 6:30 pm

East Jefferson Office: 201 Evans Road, Building 3, Suite 311, Harahan, LA 70123
733-4031

Hours: Monday – Friday 9am – 7pm

Westbank Office: 1799 Stumpf Blvd, Buidling 5, Suite 3B, Gretna, LA 70056
733-4031

Hours: Monday – Friday 9am – 7pm

The Guidance Center, Inc.

www.guidance-center.com

Provides Outpatient Behavioral Health and Substance Abuse Counseling for youths, adolescents, adults, couples, families, and the elderly. Services include individual, family, and group counseling; stress/anger management, custody evaluations, substance abuse counseling, medication management, parenting classes, psychiatric evaluations, assessments, and referral services for residents of Jefferson, Orleans, and St. Bernard Parishes. Medicaid, Medicare, private pay, and commercial insurance are accepted.

Jefferson Parish Office: 3805 Jefferson Highway, Jefferson, LA 70121
833-1180

Orleans Parish Office: 3218 St. Claude Ave., New Orleans, LA 70117
948-6880

St. Bernard Parish Office: 2626 Charles Drive, Chalmette, LA 70043
278-4006

Jewish Family Services of Greater New Orleans

www.jfsneworleans.org

Provides affordable outpatient counseling to individuals. Couples, families, and children of all faiths.

Metairie: 3330 W. Esplanade Ave. Ste. 600, Metairie, La 70002
504-831-8475

Metropolitan Human Services District

<http://mhsdla.org/>

Provides services for mental health, addictive disorders, and developmental disabilities to adults and children in Orleans, St. Bernard and Plaquemines Parishes.

ACCESS 568-3130

Central City Behavioral Health Center

2221 Philip St., NOLA 70113

568-6650

Chartres-Pontchartrain Behavioral Health Center

719 Elysian Fields Ave., NOLA 70117

942-8101

Covenant House Behavioral Health Center

611 N. Rampart St., NOLA 70112

584-1167

New Orleans East Behavioral Health Center

5552 Read Blvd., NOLA 70127

243-7600

Algiers-Fisher Behavioral Health Center

4440 General Meyer Ave., Algiers 70131

361-6500

St. Bernard Behavioral Health Center

7407 St. Bernard Hwy., Suite A, Arabi 70032

278-7401

Plaquemines Parish Behavioral Health Center

251 F. Edward Hebert Blvd., Belle Chasse 70037

394-1200

Division for Citizens with Developmental Disabilities

1010 Common St., NOLA 70112

599-0245

Veteran's Administration

<http://www.mentalhealth.va.gov/>

Provides services for mental health and addictive disorders to veterans. Call for specific information regarding locations.

412-3700 or (800) 935-8387

The Vet Center

Provides readjustment counseling to combat veterans and their families. This includes individual counseling, bereavement counseling, sexual trauma counseling, and a wide range of psycho social services in an effort to make a successful transition from military to civilian life.

New Orleans Vet Center

2200 Veterans Blvd, Suite 114

Kenner, LA 70062

504-565-4977

Baton Rouge Vet Center

5207 Essen Lane, Suite 3

Baton Rouge, LA 70809

225-761-3440

Bethel Colony South

<http://bethelcolonyouth.org/>

Bethel Colony South Transformation Ministry is a Christian-based substance abuse treatment facility for adult men and women who are struggling from addiction to drugs, alcohol or prescription pills. We are a 6 month (men) and a 9 month (Women) in-house Christian renewal center here to help those who really want to change.

4114 Old Gentilly Road NOLA 70126

504.943.0456 FAX: 504.267.4738

Bridge House

<http://www.bridgehouse.org/treatment/treatment-for-men/>

Residential substance abuse treatment for adult men for up to 6 months.

1160 Camp St., NOLA 70130

522-4475

Exodus House

<http://exodushouseno.com/>

Residential substance abuse and mental health services and programs for adults. Offers comprehensive, individualized support for severely mentally ill within a recovery oriented model provided by a multi-disciplinary team. Life skills education, substance abuse groups, and anger management groups are offered as part of care.

3000 LaSalle St., NOLA 70113

891-7320

Fax: 891-7337

Family House – RHD

<http://www.rhd.org/Program.aspx?pid=48>

Residential substance abuse treatment for women with children.

112 Holmes Blvd., Terrytown 70056

367-7600

Gateway

<http://gatewayrecovery.com/>

Residential substance abuse treatment for male veterans for up to 1 year, and to male low-income non-veterans for 60 days.

4103 Lac Couture Dr., Harvey 70058

368-9935

Grace House

<http://www.gracehouseneworleans.org/>

Residential substance abuse treatment for adult women.

1401 Delachaise St., NOLA 70115

899-2423

Living Witness – Nehemiah Restoration Project

<http://www.lwcass.org/nehemiah.html>

Faith-based residential substance abuse treatment program for men for up to 12 months.

1528 Oretha Castle Haley Blvd., NOLA 70113

524-2959

Odyssey House

<http://www.ohlinc.org/>

Residential substance abuse treatment for a minimum of 6 months for men, women, women with children, and pregnant women. If person has dual diagnosis, they must have current psych eval & 30 days worth of medications. Transportation to mental health clinic provided.

1125 N. Tonti St., NOLA 70119

504-568-3130 option 1; 821-9211

Odyssey House Academy for Adolescents

<http://www.ohlinc.org/index.php?section=38>

Residential substance abuse treatment for youth age 13-17 that have Medicaid or are Medicaid eligible who have a primary diagnosis of substance abuse. Services are free of charge to Medicaid recipients. Youth must have no risk of withdrawal; detox services are NOT provided.

324-8288 ext:1002

Oxford House

<http://www.oxfordhouse.org/>

Permanent housing at democratically run, self-supporting, drug and alcohol free homes. Rules may vary slightly among houses. Rent ranges from \$100-\$125 per week. Refer to Website for contact information and location of housing.

Responsibility House – Residential Treatment Program

http://responsibilityhouse.org/residential_treatment0.aspx

Residential treatment program for adult men for 3 to 6 months, plus an intensive outpatient program with an optional housing component.

1799 Stumpf Blvd. Building 1, Suite 2, Terrytown 70056

324-6265

Responsibility House – Sober Living Program

Permanent housing for individuals who have at least 90 days of sobriety. Must be drug/alcohol free. Rent is \$115-125/week.

324-6265

The Salvation Army – Adult Rehabilitation Center

Faith-based residential treatment program for adult men for up to 6 months.

200 Jefferson Hwy., Jefferson 70121

835-7130

VOA – Duverney Residence SRO & Tulane Avenue SRO

<http://www.voagno.org/Services/Housing/SROs/tabid/2151/Default.aspx>

Permanent supportive housing to homeless men and women in active, verifiable substance abuse recovery with at least 90 days of sobriety.

1801 Canal Street, NOLA 70112

3901 Tulane Avenue, NOLA 70119

482-2130 or 299-1260

SUBSTANCE ABUSE MEDICAL TREATMENT

New Orleans Narcotics Treatment Center – Methadone Clinic

Provides substance abuse treatment services, including methadone maintenance and detoxification.

7606 Westbank Expressway, Marrero 70072

347-1120

Odyssey House – Medically Supported Detox

<http://www.ohlinc.org/detox>

Provides free medically supported detox, typically 4-7 days, for individuals who are addicted to drugs or alcohol.

732 N. Claiborne Ave NOLA 70119

324-3710

PUBLIC BENEFITS

Disability.gov - Louisiana

<http://www.disability.gov/state/louisiana>

An online resource connecting the disabled community in Louisiana with information and opportunities related to benefits, civil rights, community life, education, emergency preparedness, employment, health, housing, technology & transportation.

Government-Assisted Telephone Service

Several different agencies are sponsoring government-assisted telephone service, providing a free phone and monthly minutes for individuals who receive government benefits, such as SSI, Food Stamps, Medicaid, TANF or Public Housing Assistance. The list below is not all-inclusive – search “free government phone” online for additional resources.

Reach Out Wireless

<https://reachoutmobile.com/>

(877) 870-9444

Safe Link Wireless

<https://www.safelinkwireless.com/>

(800) 977-3768

True Wireless Phone

<http://www.usafreephone.com/>

(888) 904-6872

Louisiana Food Stamp Program

<http://www.dss.state.la.us/index.cfm?md=pagebuilder&tmp=home&nid=34&pnid=7&pid=93&catid=0>

Provides monthly benefits that help eligible low-income households buy the food they need for good health.

Applicants can call the toll-free number below or fill out the application at the website above, computers available for use at the offices below.

(888) 524-3578

Jefferson Parish – Eastbank Office

3229 36th St., Metairie 70001

Jefferson Parish – Westbank Office

2150 Westbank Expressway, Suite 601, Harvey 70058

Louisiana Medicaid

<http://new.dhh.louisiana.gov/index.cfm/page/237>

Provides coverage for medical treatment to residents who meet eligibility requirements.

(888) 544-7996

Jefferson Parish – Eastbank Office

Benson Tower, 1450 Poydras St., 10th Floor, NOLA 70112

599-0606

Jefferson Parish – Westbank Office

Harvey State Office Building, 2150 Westbank Expressway, 4th Floor, Harvey 70058

361-6973

Social Security Administration

<http://www.ssa.gov>

Provides Social Security cards, Medicare, retirement or survivor's benefits, disability and SSI benefits. Many tasks can be completed online or by phone.

(800) 772-1213

Jefferson Parish

1616 Joe Yenni Blvd., Kenner 70065

Jefferson Parish – Westbank Office

115 Terry Pkwy., Terrytown 70056

United Way – Individual Development Accounts (IDA) Project

<http://www.unitedwaynola.org/income/>

Provides a savings “match” designed to help low-income households save for and purchase a home or vehicle, or start/expand a child care business.

2515 Canal St., NOLA 70119
827-6862

TRANSPORTATION

Jefferson Transit – Half Fare Cards

<http://www.jeffersontransit.org/halffare.php>

Offers half-price bus fare to individuals with disabilities to ride the public bus system within Jefferson Parish. Applicants must be 65 years or older OR be mobility impaired OR be a Medicare recipient.

Jefferson Parish – Eastbank Office

118 David Dr., Metairie 70003
818-1077

Jefferson Parish – Westbank Office

Westbank Expressway & Van Trump (Gretna/Wilty Terminal), Gretna 70053
364-3450

Jefferson Transit – MITS

<http://www.jeffersontransit.org/>

Provides door-to-door transportation within Jefferson Parish for individuals with disabilities who are unable to utilize the normal bus route. Fare is \$2 for each one-way trip. Application can be printed online or requested by phone.

118 David Dr., Metairie 70003
889-7155

Louisiana Medicaid – Medical Transportation Service

<http://www.lamedicaid.com/provweb1/default.htm>

Provides transportation for Medicaid recipients to non-emergency medical appointments covered by Medicaid.
(800) 836-9587

Louisiana Medicaid – Friends & Family Transportation Program

<http://www.lamedicaid.com/provweb1/default.htm>

Provides financial compensation for friends and family members of Medicaid recipients to transport to non-emergency medical appointments.

(800) 836-9587

MEALS & FOOD

Second Harvest Food Bank of Greater New Orleans

Food pantry referrals & Food Stamp Applications over the phone
Toll Free 1-855-392-9338 9am-4pm Monday – Friday

Food for Families

Commodities distributed for individuals ages 60 and older OR families with children under 6 years of age who are not receiving WIC assistance.

1108 Barataria Blvd., Marrero 70072
340-5577

Gretna United Methodist Church

Food pantry available Monday and Thursday 10am-1pm (70056 and 70053 only). Dry goods distribution on 1st Saturday of every month from 11am-5pm.

1309 Whitney Ave., Gretna 70056
366-6685

Jefferson Community Action Programs (JEFFCAP)

See listings under "Rent & Utility Assistance."

Jefferson Presbyterian Church

Food pantry available the 2nd and 4th Saturdays of each month from 9-11am.

4450 Jefferson Hwy., Jefferson 70121

733-2090

Lantern Light @ St. Joseph Church

Lunch served Monday through Friday at 1pm must be in line at 12:45

1803 Gravier St, NOLA 70112

273-5573

Ozanam Inn

Serves meals to the public daily at 6am, 2pm and 6pm.

843 Camp Street, NOLA 70130

523-1184

St. George's Episcopal Church

Breakfast on Sunday morning 8am – 9am.

4600 St. Charles Ave., NOLA 70115

899-2811

St. Jerome

Food bank Wednesday 1pm-3pm (70065 only)

2400 33rd St., Kenner 70065

466-2834

St. John the Baptist

Food bank open Monday-Friday 8am-12pm.

1920 Clio St., NOLA 70113

581-4987

Waymaker Ministries

Food pantry available Monday & Friday 10am-2pm.

804 1st Ave., Harvey 70058

328-8794

CASE MANAGEMENT PROGRAMS

Boat People SOS

<http://bpsos.org/>

Case management for Vietnamese population.

925 Behrman Hwy., Unit 14, Gretna 70056

Hispanic Apostolate

<http://www.ccano.org/programs/hacs/>

Provides assistance to the Hispanic community in the following areas: employment, income taxes, immigration, financial counseling and emergency assistance, worker's rights, public safety, education, health care, and translation of documents.

2809 Harvard Ave., Metairie

457-3462

HIV/AIDS SERVICES

Belle Reve

http://www.bellerevenola.org/Belle_Reve/Front_Page.html

Provides housing and supportive services to individuals and families affected by HIV/AIDS.

945-9455

Brotherhood, Inc.

<http://brotherhoodinc.org>

Assists individuals with HIV/AIDS with housing, support services, substance abuse treatment, and AIDS awareness/education & HIV testing.

2714 Canal St., Suite 503, NOLA 70119

566-7955

Home Again

<http://www.ccfbano.org>

Transitional housing for individuals/families with HIV/AIDS.

1405 & 1417 Nunez St., Algiers 70114

362-1066

NO-AIDS Task Force

<http://www.noaidstaskforce.com/>

Provides services to individuals and families affected by HIV/AIDS, including case management, medical & psychiatric care, medication assistance, meals, short-term rental & utility assistance and housing coordination. Involved in a partnership with Odyssey House to provide Intensive Outpatient Treatment to HIV+ individuals with substance abuse issues.

2601 Tulane Ave., Suite 500, NOLA 70119

821-2601

Project Lazarus

<http://www.projectlazarus.net>

Provides housing and supportive services to individuals affected by HIV/AIDS.

949-3609

UNITY Shelter + Care

Rental assistance for individuals or families with HIV/AIDS.

2475 Canal St., Suite 300, NOLA 70113

899-4589 Contact: Pam Callahan

EMPLOYMENT SERVICES

Jefferson Parish Library – Computer Classes

<http://www.jefferson.lib.la.us/training/ComputerClasses.htm>

Offers free computer classes designed to assist individuals in acquiring basic computer skills. Small classes allow for individual attention and hands-on experience. Jefferson Parish residents only. Classes available at Eastbank and Westbank Regional Library locations.

838-1144

Louisiana Workforce Commission – Career Solutions Centers

<http://www.laworks.net/ServiceLocator.asp>

Provides resources to assist with seeking employment, such as skills assessment and training, resume and interview preparation, and job search assistance.

Jefferson Parish – Eastbank Office

1801 Airline Dr., Suite A, Metairie 70001

838-5678

Jefferson Parish – Westbank Office
1900 Lafayette St., Suite 1, Gretna 70053
227-1283

Louisiana Work Incentive Planning & Assistance Project

<http://www.hdc.lsuhsu.edu/lawipa/index.html>

Provides education and assistance to SSI/SSDI recipients regarding the impact of employment on public benefits such as disability benefits, Medicaid and Food Stamps.

(855) 886-5123

Louisiana Rehabilitation Services – Vocational Rehabilitation

http://www.laworks.net/WorkforceDev/LRS/LRS_Main.asp

Provides individuals with disabilities a wide range of services designed to provide them with the skills, resources, attitudes, and expectations needed to compete in the interview process, get the job, keep the job, and develop a lifetime career.

Jefferson Parish – Eastbank Office

6620 Riverside Dr., Suite 101, Metairie 70003
838-5180

Jefferson Parish – Westbank Office

2150 Westbank Expressway, Suite 701, Harvey 70058
361-6816

Supplemental Security Income (SSI) Work Incentives

<http://www.socialsecurity.gov/ssi/text-work-ussi.htm> OR <http://choosework.net/>

Provides information and programs designed to assist disabled SSI recipients in achieving independence by taking advantage of employment opportunities and minimizing the risk of losing SSI and Medicaid benefits.

Work Pays

<http://www.work-pays.org/>

A consortium of agencies working together to increase the employment opportunities of persons with disabilities in Louisiana. Website includes information on training opportunities & job fairs, as well as links and contact information for agencies that provide employment services.

SUPPORT GROUPS AND ADVOCACY

Addiction Recovery Resources, Inc

Provides a continuum of care including Ambulatory Detoxification, Residential Treatment, Intensive Outpatient Programming, and Continuing Care provide the highest quality of treatment available to those struggling with addiction.

1-866-399-4673

4933 Wabash Street
Metairie, LA 70001
780-2766

1615 Canal Street, Ste. A-1
New Orleans, LA 70112
522.7754

Alcoholics Anonymous - New Orleans Central Office

www.aa-louisiana.org

638 Papworth Ave. Ste. A
Metairie, LA 70005-312
Office Hours: Monday-Friday 12pm-6pm
836-0507

AL-Anon – Greater New Orleans Al-Anon Intergroup

www.la-al-anon.org

3000 Kingman Street, Suite 108
Metairie, LA 70006
888-1356

NAMI Family Resource Specialist

Free service to family members trying to assist a mentally ill relative. Provides information on services, supports, and resources that may be available for persons with mental illness. Information and support will also be provided to the family member on how to cope with mental illness and crisis situations.

896-2345

Narcotics Anonymous

www.noana.org

New Orleans Area Helpline

899-6262

Unity Area Helpline (Metairie/Kenner)

889-8840

Freedom Area Helpline (Westbank/Chalmette)

883-8202

The Extra Mile

The Extra Mile secures community resources for those who receive public human and social services. We do this by providing community education, support, advocacy, and through monetary assistance to fill needs as determined by individual communities. Also, provides Peer to Peer Support Groups; please call for schedule of classes.

349-8748

ANCILLARY SERVICES

Adolescent Drop-In Day Center

http://www.tulane.edu/~dropin/day_center.html

Offers case management, food, clothing, mail & message retrieval, mental health & substance abuse counseling, and interactive groups for adolescents ages 14-23 on Monday - Friday 9:00-5am.

611 N. Rampart St., NOLA 70116
584-1112

Alzheimer's Caregiver Helpline – 24/7 Helpline

http://www.alz.org/we_can_help_24_7_helpline.asp

Our 24/7 Helpline serves people with memory loss, caregivers, health care professionals and the public. Confidential care consultation provided by master's level clinicians who can help with decision-making support, crisis assistance and education on issues families face every day

1-800-272-3900

Baptist Friendship House

<http://www.baptistfriendshiphouse.org/?5be20008>

Provides community services for women & teen girls, including training for GED, employment, life skills, & computer skills. Also offers counseling & Bible study.

813 Elysian Fields Ave., NOLA 70117
949-4469

Celebration Hope Center

<http://www.celebrationhopecenter.org/>

Provides faith-based, professional therapeutic outpatient services to individuals, couples and families struggling with addictions, mental health, or other life issues. Services include counseling, case management, and intensive outpatient substance abuse treatment. Multiple locations in the metropolitan area.

1901-B Airline Hwy., Metairie 70001
833-4673

Community Commitment

<http://communitycommitment.net/html/calendar.html>

Provides community advocacy, social skills training, computer tutorials, reading groups & gender-specific support groups.

8926 Hickory St., NOLA 70118
931-0549

Community Service Center

<http://www.cscnouw.org/>

Provides community re-entry services to individuals who have been convicted of a felony, including case management, counseling, job placement and other referrals.

4000 Magazine St., NOLA 70115
897-6277

Delgado Community College-Adult Basic Education

<http://www.dcc.edu/adult-ed/locations/>

Provides free instructor led adult basic education classes at 4 locations: 615 City Park Ave.; 139 S. Broad.; 5200 Blair Dr.; 2600 General Meyer Ave.; Class Schedules: M/W or T/R for 3 hours each day. Class Sessions: Morning, Afternoon or Evening based upon availability of space
671-5434 ask for Intake Specialist

Families Helping Families

<http://fhfjefferson.org/>

One-stop shop for disability information including Education, Training, Referral, Resources and Peer to Peer Support. Resource center for individuals with all disabilities and their families.

201 Evans Road, Building 1, Suite 100, Harrahan 70123
888-9111 or Toll Free 1-800-776-7736

Harry Thompson/Rebuild Center @ St. Joseph Church

<http://www.harrytomponcenter.org/>

Provides services to homeless population including showers, laundry, food, mail service, telephones, legal and medical assistance and immigration services.

1803 Gravier St., NOLA 70112
273-5577

JPPSS Westbank Family Literacy Program

Provides free adult education, English language acquisition, early childhood education, parenting education, and parent and child interactive literacy activities for Parents aged 16 and over who have a child between the ages of 6 weeks and 7 years.

2590 Barataria Boulevard, Marrero, Louisiana 70072
349-0709

Medicaid Application Assistance

Assists individuals with a disability that prevents them from working in obtaining Medicaid, even if they have been previously denied or are awaiting SSI benefits. Apply at your local Medicaid office – find the closest office by calling the number below.

(888) 342-6207

NAMI Family Resource Specialist

<http://www.namineworleans.org/>

Free service to family members trying to assist a mentally ill relative. Provides information on services, supports, and resources that may be available for persons with mental illness. Information and support will also be provided to the family member on how to cope with mental illness and crisis situations.

896-2345

NAMI Family Support Group

<http://www.namineworleans.org/>

This group is for family members of people living with mental illness to share their experiences, learn new resources, and gain knowledge and confidence in dealing with a loved one's mental illness. It is held the third Tuesday of each month from 6:30-8:00 at the West Bank Drop-In Center.

2051 8th Street, Harvey, LA 70058

896-2345

National Literacy Directory

<http://www.nationalliteracydirectory.org/index.php>

Online resource to help individuals find local literacy, education, and GED programs in their areas.

(877) 389-6874

Odyssey House – RexO Step Program

<http://www.ohlinc.org/index.php?section=39>

This program is designed to assist participants in addressing the challenges associated with being formerly incarcerated. Participants must be over 18 and have been imprisoned under Federal or State law within the past 180 days.

2745 Canal Street, Ste. 211, NOLA 70119

333-6186

Prisoner Restoration Initiative

Provides employment, legal, and housing assistance to ex-offenders on probation and parole; candidates cannot have a history of violent or sexual offenses.

333-6186

YMCA Educational Services – Adult Literacy Program

<http://www.ymcaneworleans.org/adultliteracy/>

Provides free adult basic education classes, call for information.

596-3842

Travelers Aid Society of Greater New Orleans

Provides assistance to individuals in crisis or transition with limited support systems.

1615 Canal St., Suite B, NOLA 70112

586-0010

LEGAL SERVICES

Loyola Law Clinic

<http://www.loyno.edu/lawclinic/>

Provides legal assistance for homeless or low-income individuals with legal problems involving criminal charges, civil rights, immigration, domestic issues, & juvenile justice.

526 Pine St., Room 121, NOLA 70118

861-5590

Southeast Louisiana Legal Services

<http://www.slls.org/>

Provides free legal assistance for homeless or low-income individuals with legal problems involving housing, taxes, employment, government benefits, divorce & custody issues, education, ID and birth certificates, consumer credit and bankruptcy, foreclosures, and successions. Notarization services provided at no charge.

New Orleans & East Jefferson Office

1010 Common St., Suite 1400A, NOLA 70112

529-1000 or 529-1008

West Jefferson Office

2439 Manhattan Blvd Suite 103

340-1381

Homeless Legal Clinic

1st & 3rd Wednesday of each month – 1pm-3pm
1010 Common St., Suite 1400A, NOLA 70112
529-1000 x255

Outreach @ Ozanam Inn

Last Thursday of each month – 2:30pm-4pm
843 Camp Street, NOLA 70130
529-1000 x255

The Pro Bono Project

<http://www.probono-no.org/>

Provides legal assistance through volunteer attorneys. Call for more information.

615 Baronne St., Suite 201, NOLA 70113
581-4043

MEDICAL SERVICES

Adolescent Drop-In Center

<http://www.tulane.edu/~dropin/clinic.html>

Free primary health care, immunizations and physicals Monday-Friday for pediatrics from 9am-12pm and adolescents up to age 23 from 1-4pm. Also provides gynecology exams, STD testing & treatment, birth control and pregnancy testing for ages 14-23 Monday & Wednesday from 5-8pm and Saturday 9am-1pm.

611 N. Rampart St., NOLA 70112
584-1112

CMAP – Cenla Medication Assistance Program

<http://www.cmaprx.org>

Provides free prescription medications for chronic health conditions to low-income individuals without public health benefits or other prescription coverage. Eligibility requirements, application, contact information, and covered medications available on website listed above.

(866) 848-6225

Common Ground Health Clinic & Latino Health Outreach

<http://www.commongroundclinic.org/>

Free primary health care, immunizations, herbal medicine, crisis counseling and physical therapy on Monday, Tuesday, Wednesday, and Saturday. Call for information about the Mobile Clinic for the Latino population.

1400 Teche St., Algiers 70114
361-9800

Crescent City Vision

Free eye exams and glasses to individuals who are homeless on Tuesday & Wednesday from 10am-5pm – appointment recommended. Must provide homeless verification from shelter.

5128 Lapalco Blvd., Marrero 70072
347-9988

Daughters of Charity

<http://www.dcsno.org/>

Primary health care for all ages. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

Metairie Medical Center

111 N. Causeway Blvd., Metairie 70001
482-0084

St. Cecilia Medical Center

4201 N. Rampart St., NOLA 70117
941-6041

Carrollton Medical Center
3201 S. Carrollton Ave., NOLA 70118

General Meyer Pharmacy

Free delivery and pick-up of your prescriptions.
3201 General Meyer Avenue, Suite A, NOLA 70114
Hours: M-F 9am-6pm; Saturday 10am-2pm
504-872-9882; Fax: 504-872-9781

GNO Community

<http://www.gnocommunity.org/#mappage>

Website and call center, maintained by the Louisiana Public Health Institute, provides updated listings of community-based medical clinics in the Greater New Orleans area.

HealthCare.gov

<http://www.healthcare.gov/>

An online resource managed by the US Department of Health & Human Services, designed to provide information about healthcare laws & regulations, health insurance options, quality healthcare, and how to stay healthy.

Healthcare for the Homeless @ Edna Pillsbury Clinic

<http://www.nola.gov/home/>

Provides comprehensive medical care, medications, TB testing, dental care, health education, mental illness & substance abuse treatment, and case management to homeless individuals in the Greater New Orleans area.
Monday-Friday 8am-4pm.
2222 Simon Bolivar, 2nd floor, NOLA 70113
658-2785

Jefferson Community Health Care Centers

<http://jchcc.org/>

Community health clinic providing comprehensive urgent care and primary medical care, including gynecology, optometry, podiatry, dentistry, and behavioral health and social services to residents of Jefferson Parish. Medicare, Medicaid and most private insurance accepted, or fees based on income.
Hours: M, Tu, Th: 8am – 5pm, Wed: 8am – 7pm, Fri: 8am – 2pm

11312 Jefferson Hwy., River Ridge 70123
463-3002

1855 Ames Blvd., Marrero 70072
371-8958

4028 Highway 90, Avondale 70094
436-2223

Jefferson Parish Health Unit

<http://jeffparish.net/index.aspx?page=343>

Provides basic healthcare services for residents of Jefferson Parish, including family planning, pregnancy testing, pre-natal care, infant healthcare, WIC services, immunizations, STD testing, tuberculosis screening and environmental health.

111. N. Causeway Blvd., Metairie 70001
838-5100

1855 Ames Blvd., Marrero 70072
349-8802

JenCare Neighborhood Medical Centers

<http://jencaremed.com/>

Provides primary and special care for Medicare-eligible, low-to-moderate income seniors with complex medical conditions. Services include routine check-ups, ultrasounds, x-rays, dental cleaning, lab testing, and pharmaceutical assistance. Transportation can be provided.

1-855-526-3348

1918 Williams Boulevard, Kenner,
504-471-4860

501 Lapalco Boulevard, Gretna, LA
504-393-4376

ILH (Interim LSU Hospital) LB Landry Community Clinic

<http://www.umcno.org/>

Provides comprehensive primary health care, with an emphasis on prevention, and access to specialty care.

Open weekdays from 7:30 am – 4:00 pm

LB Landry
1200 LB Landry Ave 1st Floor. NOLA
299-4770 or 299-4771
Pediatric 444-4426

ILH Interim LSU Hospital

<http://www.mclno.org/mclno/menu/>

Provides 24-hour urgent care, emergency room & hospital admissions, if necessary. Low-income patients may qualify for subsidized care.

URGENT CARE CENTER: For non-emergency issues, including: fever, flu, small cuts, rashes, sore throats, minor infections, pelvic or urinary tract infections, minor broken bones, eye redness or irritation, or muscle strains or sprains

2025 Gravier St., 5th Floor, NOLA 70112
903-5700

INTERIM PUBLIC HOSPITAL: For emergency room or hospital admissions, including: chest pains, large burns, spinal injuries, heavy bleeding, abdominal pain, breathing trouble, sudden weakness, severe head injury, large open wounds, loss of consciousness, sudden change in vision, pregnancy problems, or coughing/vomiting blood

2021 Perdido St., NOLA 70112
903-3000

ILH Health System – Outpatient Clinics

<http://www.lsuhs hospitals.org/>

Provides primary medical and specialty care. Accepts Medicaid, Medicare & private insurance. Patients without insurance may qualify for subsidized care. Monday-Friday 7:30am-4pm. Call for appointment.

CLINICS: Allergy, Coumadin, Dermatology, Diabetes Education, Endocrine, Hyperbaric Therapy, Medicine, Neurology, Occupational Therapy, Ophthalmology, Orthopedics, Pain Management, Physical Medicine & Rehabilitation, Physical Therapy, Plastic Surgery, Podiatry, Rheumatology, Speech Therapy, Stroke & Heart Attack Prevention, and Wound Care

1450 Poydras St., NOLA 70112 (next to Superdome)
903-2373

CLINICS: Fast Track & Urgent Care, Breast & Cervical, Cardiology, Cardio-Thoracic Surgery, Cardio-Vascular Surgery, Ear Nose & Throat, Environmental Lung Diseases, General Surgery, Gastrointestinal, Heart Failure, Hematology, Hypertension, Interventional Radiology, Mammography & Bone Density, Neurosurgery, Oncology, Phlebotomy/Lab, Pulmonary, Renal, Surgical Oncology, Urology, Vascular Surgery

2025 Gravier St., NOLA 70112

903-5700

CLINICS: Infectious Disease, HIV Outpatient and Specialty Dental

<http://hopclinic.org/>

2235 Poydras St., NOLA 70112

826-2179

CLINICS: Women's Services & OB/GYN, including Prenatal, Post-partum, Annual PAP Exams, Breast Feeding Education & Counseling, Diabetic Nutritional Counseling, Childbirth Education Classes, Infant CPR, and Labor & Delivery for low & high-risk patients

2100 Perdido St., NOLA 70112

903-8412 or 8971

LSU School of Dentistry

<http://www.lsusd.lsuhsd.edu/>

Provides dental care, including pediatrics, orthodontics, endodontics and oral surgery, at a discounted rate. Medicaid and dental insurance also accepted.

1100 Florida Ave., NOLA 70119

619-8721

LSU Clinic @ New Orleans Mission

<http://neworleansmission.org/services/medical/>

Free medical services are provided by LSU's weekly clinic. TB tests, flu shots and general checkups are given to guests and people in our community. Free prescriptions are made available at Walgreen's with doctor's prescription.

1130 Oretha Castle Haley Blvd

NOLA 70113

523-2116

Louisiana Partnership for Prescription Assistance

<http://www.pparxla.org/>

Provides assistance to low-income uninsured individuals to obtain free or low-cost medications through existing patient assistance programs.

(888) 477-2669

Odyssey House Clinic

<http://www.ohinc.org/index.php?section=23>

Free medical & behavioral health care Monday-Friday from 8am-5pm. Walk-ins for primary care welcome on Monday, Wednesday & Friday after 12:45pm. All other times and all behavioral health visits are by appointment only.

1125 N. Tonti St., NOLA 70119

383-8559

Luke's House

<http://www.lukeshouseclinic.org/>

Provides free medical and mental health services. Medical clinic hours Tuesdays from 5:30 – 8:00pm (no appointment necessary); medical services also provided the first Thursday of every month. Mental health services are provided by appointment only.

2023 Simon Bolivar Ave. 70113

444-7879

Maternal & Child Health (Nurse Family Partnership Program)

<http://new.dhh.louisiana.gov/index.cfm/page/546>

Provides prenatal and early childhood intervention designed to improve the health and social functioning of low income first time mothers and their babies.

1450 Poydras Ave Suite 2032 NOLA

504-568-3504

St. Thomas Community Health Center

<http://www.stthomaschc.org/>

Primary healthcare for adults & children, as well as specialty consultations in optometry, cardiology, rheumatology, cardiology, pulmonary medicine, and breast & cervical cancer screenings on Monday-Friday 8am-5pm. Accepts Medicaid, Medicare, & private insurance. Patients without insurance may qualify for subsidized care.

1020 Saint Andrew St., NOLA 70130
529-5558

St. Vincent de Paul Pharmacy

<http://www.svdpnola.org/SpecialWorks.aspx>

Provides free prescription medication for low-income individuals on Monday & Wednesday 8am-1pm. Applicants must provide verification of income. Call for more information.

1995 Gentilly Blvd., Suite 400, NOLA 70119
940-1904

Tulane Community Health Center at Covenant House

<http://www.tuchc.org>

Provides adult primary care, urgent care, mental and behavioral health, reproductive health, chronic disease management, and health education. Spanish spoken. Appointments required. Cost is \$10 for urgent care or first time appointments, \$5 for nurse visit and primary care visits, but ALL patients are eligible regardless of ability to pay. Enter at the back of Covenant House.

Monday, Thursday, 8AM-7PM
Tuesday, Wednesday, Friday, 8AM-5PM
1st, 2nd, 4th Saturday, 8AM-12PM
(504) 988-3000
611 N Rampart St, New Orleans, LA 70112

Veterans Healthcare System

<http://www.neworleans.va.gov/>

Provides comprehensive medical, dental and psychiatric care to veterans.

1601 Perdido St., NOLA 70112
412-3700 or (800) 935-8387

Domestic Violence, Abuse and Neglect – Reporting and Services

Children’s Advocacy Centers

<http://jeffersoncac.com/>

Jefferson Parish	504-364-3857
Orleans	504-896-9237
St. Tammany	985-892-3885
Terrebonne	985-872-5437

Children’s Hospital CARE Center

896-9237

Children’s Hospital Parent Center – warm line

896-9591

COPE Line

269-2673 or 211

Court Appointed Special Advocates (CASA)

<http://www.casajefferson.com/contact/>

533-8757

Crescent House Healing & Empowerment Center

<http://www.ccano.org/>

Crisis Line 866-9554

Call 24 hours a day

Safe space (not a shelter). Services for women survivors of domestic abuse and their children including counseling & legal assistance. Sexual assault crisis counseling program serves women, men, children and caregivers, and includes individual and group counseling, medical advocacy, referrals, outreach and education.

INCITE! Women of Color Against Violence

<http://inciteblog.wordpress.com/>

National activist organization of radical feminists of color advancing a movement to end violence against women of color through direct action, critical dialogue, and grassroots organizing. INCITE! works with groups of women of color and their communities to develop political projects that address the multiple forms of violence women of color experience in our lives, on our bodies, and in our communities.

Louisiana Foundation Against Sexual Assault (LAFASA)

<http://www.lafasa.org/>

Statewide nonprofit agency offering info & referrals, training & research regarding sexual violence & services for survivors, families.

225-372-8995 Toll Free 888-995-7273,

Louisiana Statewide AIDS/STD Info line

568-7476 or 800-992-4379

Metropolitan Center for Women and Children

<http://mcwcn.org/>

Emergency shelter for women and children who are survivors of domestic violence, provides legal advocacy, medical advocacy, services for victims of sexual assault, residential and nonresidential counseling for domestic violence, human trafficking or sexual assault.

Call for more info

837-5400

Statewide rape crisis 1-888-995-7273

LA state wide hotline 1-888-411-1333 (call goes directly to them)

Location confidential, Call 24 hours a day

New Orleans Family Justice Center

Comprehensive one-stop center for survivors of family violence and their children. Co-locates agencies to provide coordinated and consolidated legal, law enforcement, social and health care services.

701 Loyola., New Orleans, 70113 M-F 8:30-5

Free; Call for more info

592-4005 Fax 504-592-4009

24 Hour Crisis Line 866-9554

Project Save (CCANO)

<http://www.ccano.org/>

Emergency legal representation for survivors of domestic violence in Orleans Parish. Staff attorneys help with legal orders to keep survivors safe and to protect their legal rights. Services may include temporary restraining orders, temporary child support, temporary custody, and temporary use of property. Do not help with divorces.

1000 Howard Ave, New Orleans, 70113

310-6872

Tulane Law School Domestic Violence Clinic

Provides civil legal services to survivors of domestic violence in the New Orleans Area.

6329 Freret St. Ste 130, New Orleans

M-F 8:30-5

865-5153

Office of Community Services – State Wide Hotline

Report Child Abuse
1-855-452-5437

Statewide Domestic Violence Hotline
1-800-411-1333

Children's Bureau
Victims Services Division

<http://childrensbureauola.org/>

Crisis intervention, Individual & Group Counseling on grief & Loss
525-2366

Law Enforcement

NOPD Child Abuse	658-5267
NOPD Sex Crimes Unit	658-5523
NOPD Juvenile	658-5265
Orleans Parish District Attorney's Office	822-2414
Jefferson Parish SO – Juvenile Detectives	364-5285
Kenner PD	712-2222
Westwego PD	341-5428
Harahan PD	737-9763
St. Tammany SO – Juvenile Detectives	985-809-8200

Adult Protective Services – report abuse, neglect, or extortion of adults with disabilities (age 18-59).
800-898-4910

Elderly Protective Services – report abuse, neglect or extortion of anyone over the age of 60.
800-259-4990 Louisiana Hotline

Prevent Child Abuse Louisiana – report abuse or neglect of children or teenagers.

<http://pcal.org/>

800-CHILDREN
800-244-5373